



## Enhancements

1. Job Profitability Reporting. Smart Service now displays Gross Profit and Gross Profit Margin calculations on each job to instantly alert the user when items may have incorrect price or cost. We've also added item cost and gross profit fields as available fields in job and job item reports. (Enhancement #4454)
2. iFleet Purchase Orders. Added Smart Service support for purchase orders created in iFleet (see, *iFleet v.4.3 Release Notes for more detail*). (Enhancement #4415)
3. QuickBooks® File Validation. For our customers that use Smart Service with more than one QuickBooks® company file, Smart Service now checks the QuickBooks® company name to verify that the correct company file is open when a Smart Service database is selected. This prevents Smart Service from importing data from the wrong QuickBooks® company. (Enhancement #4109)
4. Mail Merge for Service Agreements. Smart Service now has a Mail Merge button inside of each customer's Service Agreement, allowing for easy access to the mail merge function right from the customer record. (Enhancement #4481)
5. Deleting/Inactivating employees. When an employee is deleted or inactivated, Smart Service will now check if the employee has any jobs assigned. If so, Smart Service will alert the user and require re-assignment of the jobs before the deletion or inactivation. (Enhancement #4360)

## Resolved Issues

1. Added missing field, "Email," as filter in correspondence report. (Issue #4353)
2. Fixed an issue causing prospects with names larger than 41 characters to produce an error on custom estimates. (Issue #4383)
3. Fixed an issue causing item categories from QuickBooks® Online, to create an error when posting a job from Smart Service. (Issue #4072)
4. Fixed an issue with special characters in the address field which caused Advanced Routing and Optimization to return an error. (Issue #4087)
5. Updated Smart Service to support opening multiple tabs as a web browser. (Issue #4325)
6. Added "Tax Code" and "Tax Item", as fields available in to "Copy Data" function. (Issue #4495)
7. Fixed an issue while using the Project Management Add-On that would cause scrollbar clicks to make the program become unresponsive. (Issue #2602)
8. Fixed an issue causing an error message to occur when converting a Prospect Job, to a Customer job while having price levels active in QuickBooks. (Issue #4346)
9. Fixed an issue causing blank GPS data, to show as a waypoint in the "View Daily Summary" screen. (Issue #4363)
10. Resolved an issue causing reports to pull incorrect data when using Create Date/Time as a filter on a report. (Issue #4407)
11. Fixed an issue with Sagekey installer causing components for Smart Service to be installed in an unintended order. (Issue #4345)
12. Fixed an issue with terminology showing "Proposal/Estimates", when try to view inactive Customer Locations/Jobs. (Issue #4437)



13. Fixed an issue with Smart Routes causing an exception handling error to occur. (Issue #4534)

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